

(Introduction)

- Have you ever been annoyed by a difficult person in your workplace?
- Do you wish you could click your heels and inspire excellence in your team?
- Are you ready to shine?

Our speaker today

- Is a consulting psychologist who solves problems with people, communication, and ethics.
- Has shared her message with over a million business leaders, military entrepreneurs, and speakers around the world.
- And has earned the coveted Certified Speaking Professional designation from the National Speakers Association

She's here today to show us...

- The secrets to dealing with difficult people, conflict, and ethical dilemmas

Please join me in welcoming... all the way from Dearborn, MI

- She's has a black belt in karate
- She's a sassy grandmother
- (PAUSE...)
- And she's the proud owner of THIRTY-SEVEN pairs of red shoes!

Please welcome to the stage ... Dr. Margarita Gurri, CSP—DR. RED SHOE

Outro

When Margarita is done speaking and the standing ovation thunders

- We really appreciate our speaker, Dr Red Shoe
- We learned a lot of great tips
- Margarita will be loitering in the back if you want to chat